



Privacy Notice

The policy: This privacy policy is for Mildenhall Monumentals and governs the privacy of those who choose to use it. It explains how we comply with the General Data Protection Regulation and will clarify how we collect, process, manage and store personal details and information.

Your privacy is extremely important to us, particularly as many will be dealing with bereavement, and thus we will respect and value the privacy of our clients, suppliers and staff. Personal data will only be used in ways that are described here.

Information about us:

Office at: Mildenhall Monumentals, Southgate Avenue, Mildenhall, Suffolk, IP28 7AT

E-Mail address: enquiries@mildenhallmonumentals.co.uk

Telephone number: 01638 715525

Use of cookies:

Our website uses cookies to better the users experience while visiting the website. As required by legislation, where applicable this website uses a cookie control system, allowing the user to give explicit permission or to deny the use of /saving of cookies on their computer / device.

What are cookies? Cookies are small files saved to the user's hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.

Users are advised that if they wish to deny the use and saving of cookies from this website on to their computers hard drive they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors or use the cookie control system if available upon their first visit.

Website Visitor Tracking

This website uses tracking software to monitor its visitors to better understand how they use it. The software will save a cookie to your hard drive in order to track and monitor your engagement and usage of the website, but will not store, save or collect personal information.

Contact through our website:

Users contacting this us through this website do so at their own discretion and provide any such personal details requested at their own risk. Your personal information is kept private and stored securely until a time it is no longer required or has no use. There may be occasion in which to deal with your query we must pass your personal information on to a third party, however we will always notify you if this occurs, and to whom the data is being provided.

Personal data is information about someone that will enable them to be identified.

What personal data do we collect?

We may collect some or all of the following data (dependant on the nature of your relationship with us) – name, address, telephone number(s), work details and e-mail address. Under the GDPR, we must have a lawful basis for collecting this data and thus it will be used for the following purpose(s) – communicating with you, providing and personalising our services to you, invoicing and any legal obligations. Your personal data will be kept on our work premises, and accessible only to those employed there. Should your data need to be passed on to a third party we will notify you and request permission for this.

We will only hold on to personal data for as long as necessary; though this period will vary dependant on the nature of the work carried out. Should you wish to withdraw your consent for our holding on to data please inform us.

Should you wish to check the personal data we hold about you, or believe any of it may be inaccurate, please contact us and we will provide you with this information.